

**Information Sheet**

**Multi Station Call System/Intercom**

(For supported accommodation)

**Cat. Number: INT-TS2-MSM**

**Introduction**

The call system comprises *Client Stations* in the clients' bedrooms, as well as *Master Stations*, usually located in the carer's room and kitchen/living area.

- Each *Client Station* has an adjacent wall socket to connect a call switch that is suitable for the client. Pressing this switch will initiate a call.
- Both *Master Stations* beep to alert the carer and also identify which room has caused the alert by flashing the relevant room lamp on the display panel on each *Master Station*.
- The beeping continues till the carer responds to the call by pressing the calling room's button to communicate with the client. The carer can respond at either *Master Station*.
  - The *Client Stations* have hands free operation, whereas the carer's *Master Stations* have 'press to talk' functionality.



*Client Station*



*Master Station*

# **Multi Station Intercom/Call System**

## **User Instructions – Continued**

### **Turning the System On and Off**

Ensure that the 12-Volt plug pack power supply remains plugged in and turned on at all times. Turn the system on or off at the Master Station in the attendant carer room by operating the POWER switch.

The POWER switches on both Master Stations should remain on at all times for normal operation.

### **Client initiating a Call from the Monitor Station**

- Each *Client Station* has a suitable call switch plugged into the wall socket below the *Client Station*. Pressing this switch will initiate a call - sounding an alert tone and flashing the relevant Room Light on the master station. Monitoring is also automatically initiated so that the client can talk to the carer.
- Pushing the UP/Call button will also initiate a call.

### **Responding to a Call**

If the alarm sounds, a flashing Room Light will indicate which room has caused the alarm. Press Room Button to monitor, Press and Hold the Room Button to talk and release to listen.

Adjust the volume of the alarm beep by turning the Black Knob on the bottom of the *Master Station*.

Press UP or DOWN buttons to adjust the volume of the sound coming from the client.

To finish, Press RESET button, repeatedly if necessary, till Room Lights are off.

### **Setting Speaker Volume Level on Client Monitor Stations**

This is a two-person operation.

- Initiate communication between the *Master* and *Monitor Stations*.
- The person at *Master Station* must Press and Hold the Room Button and talk.
- The person at *Monitor Station* must Press and Hold the Set Button and press the UP or DOWN Buttons while listening to the voice of the other person.
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